

## **Frequently Asked Questions (FAQ's)**

### **What training programmes can be supported?**

The Fingal Chamber Skillnet public schedule of courses are already supported and you may suggest training subjects that may not already be present in the training schedule that the Network may propose to schedule based on demand.

### **What training is not supported?**

Training programmes in which are deemed, by the Network, to be mandatory training programmes.

## **Training Terms and Conditions**

### **Training Event Cancellation Policy:**

Fingal Chamber Skillnet reserves the right to cancel or re-schedule any training event with 5 days notice. In the event of cancellation or rescheduling registered participants will be offered a full refund, where payment has already been made, or a rescheduled date.

### **Trainee Cancellations:**

Training courses which are cancelled over 7 days in advance of scheduled training date shall incur no cancellation fee. Training courses which are cancelled within 7 days of scheduled training date shall incur a cancellation fee equal to 50% of the cost. Registrants who give less than 24 hours notice or fail to attend training will be charged 100% of the full fee. A refund or rescheduled date will not be offered to registered participants who choose not to attend an event. Cancellations should be submitted by email to [skillnet@fingalchamber.ie](mailto:skillnet@fingalchamber.ie)